



AUSTRALIA & NEW ZEALAND TOUR - NOV 04-18, 2024

TOUR ITINERARY



NOVEMBER 04th SYDNEY

Arrive in Sydney. After completing your immigration and customs, please proceed on to the arrival lounge. Welcome upon arrival at the airport by our local guide. Later transfer to hotel. Rest of the day is at leisure to relax to get over the jetlag and long-haul flight or explore the city at your own pace. In the evening enjoy a welcome dinner on top of the revolving restaurant of the Sydney Tower. (Meal: Dinner)



NOVEMBER 5th SYDNEY

In the morning enjoy your panoramic tour of Sydney's Opera House, The Rock's - Sydney's birthplace, Conservatorium of Music, Parliament House, Hyde Park, St James Cathedral, St Mary's Cathedral, Visit Mrs. Macquaries Chair - superb views of the harbor and city skyline, Kings Cross - Sydney's 'hot spot', Bondi Beach.

After the tour enjoy an afternoon lunch on cruise over Darling Harbor (dinner is substituted with lunch). An optional show at the Sydney Opera House can be arranged (subject to availability and direct payment). (Meals: Breakfast & Lunch)

NOVEMBER 6th SYDNEY - CAIRNS

Morning is free in Sydney to explore the city at your own pace. Later in the afternoon fly to Cairns. Arrive in Cairns and transfer to hotel. (Meal: Breakfast & Dinner)

NOVEMBER 7th CAIRNS

A full day excursion to Great Barrier Reef one of the natural wonders of the world is planned for you to enjoy. In the morning sail aboard the Catamaran to the Great Barrier Reef where coral gardens abound a myriad of marine life surrounding a protected seabird sanctuary. The tour includes four hours at the reef, a buffet lunch, morning and afternoon tea, informative ecological

presentation by marine biologist, snorkeling demonstrations and equipment, guided snorkeling and coral viewing tours. (If you like to stay dry, then explore the stunning coral reef from the comfort of a submarine



The semi-submersible cruise slowly through the colorful coral gardens giving passengers, seated just one meter underwater, the opportunity to experience a snorkeler's eye view of the marine life without getting wet.



Return to the hotel in the evening. (Meal: Breakfast & Lunch)

NOVEMBER 8th CAIRNS

After breakfast, visit the Kurunda Rainforest for wildlife experience. The Koala and Wildlife Park, allow you to experience another facet of Australia. Take an unforgettable Kuranda Scenic Railway that winds its way on a journey from Cairns to Kuranda, the village in the rainforest, with Freshwater situated along the line with views of the surrounding mountains. Rising from sea level to 328m, the journey to Kuranda passes spectacular waterfalls and into the stunning Barron Gorge.





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A series of elevated boardwalks provide close-up uninterrupted views of the Australian animals and reptiles.



(Meal: Breakfast & Dinner)

NOVEMBER 9th CAIRNS- MELBOURNE

After breakfast, transfer to airport for flight to Melbourne. Arrive in Melbourne and transfer to hotel.

(Meal: Breakfast & Dinner)

NOVEMBER 10th MELBOURNE

After the breakfast proceed on a full day tour of Melbourne and Phillip Island. Enjoy a panoramic tour of Melbourne visiting the famous landmarks including the Melbourne Town Hall, St Paul's Cathedral, Victorian Parliament, Flinders Street Station and Federation Square Travel over the Westgate Bridge. Visit the beach and café cultures of St Kilda and Williamstown.

Stop at the Melbourne Observation Deck. Travel past other Melbourne icons including the Melbourne Cricket Ground, Queen Victoria Market, Melbourne Tennis Centre and Melbourne University. Later we head to Phillip Island to get close to your favorite Australian animals at a Wildlife Park.



Experience one of Australia's most popular attractions. Each night at sunset you'll be amazed by Little Penguins returning ashore after a day's fishing. Return to your hotel in the evening.

(Meal: Breakfast & Dinner)

NOVEMBER 11th MELBOURNE

Enjoy full day tour of the Great Ocean Road and the 12 Apostle. This diverse and dramatic region takes in surf

beaches, historic ports, whale lookouts, breathtaking mountain ranges, rainforests and national parks.



Of course, you can't miss the Twelve Apostles - craggy limestone stacks rising majestically from the Southern Ocean. (Meal: Breakfast & Dinner)

NOVEMBER 12th MELBOURNE - QUEENSTOWN, NEW ZEALAND

Early morning, transfer to airport for flight to Queenstown, New Zealand. Arrive in Queenstown. After completing your Immigration & Customs formalities, proceed to arrival lounge. Welcome upon arrival at the arrival lounge by your guide.

Later transfer to hotel. In the afternoon, enjoy a breathtaking view of Queenstown's amazing lake and mountain views at Skyline Restaurant. Ascend to the restaurant is by scenic gondola ride.



(Meal: Breakfast & Dinner)

NOVEMBER 13th QUEENSTOWN

Drive to Milford Sound, a breathtaking scenic wonderland. A steep descent down the Cleddau Canyon brings you to majestic Milford Sound with its gigantic waterfalls tumbling into the fjord from mountain locked lakes. Enjoy the lunch on board the cruise ship. In the evening return to your hotel in Queenstown. (Meal: Breakfast & Dinner)





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NOVEMBER 14th QUEENSTOWN - CHRISTCHURCH

Early Morning start your Road Trip to Christchurch. Enjoy the Scenic View of Road.
Arrive and transfer to hotel.
Overnight in Christchurch
(Meals: Breakfast & dinner)

NOVEMBER 15th CHRISTCHURCH - ROTORUA

After breakfast,
Early morning city tour of Christchurch
Visit the Artic Center
Transfer to airport for your flight to Rotorua
Arrive and transfer to hotel. In the evening enjoy a special Maori cultural show and Hangi dinner at local restaurant.
(Meals: Breakfast & Dinner)



(Meals: Breakfast & Dinner)



NOVEMBER 18th AUCKLAND - ABROAD

Transfer to airport for your onward destination.
Meals: Breakfast

TOUR ENDS

NOVEMBER 16th ROTORUA - AUCKLAND

After breakfast, check out and proceed to the Agro dome Farm show to enjoy viewing the professional shearing demonstrations of sheep and sheepdog show. Also visit Rotorua's turbulent forces with its lively fields of geothermal activity where you can witness skyrocketing geysers, hot springs and boiling mud pools.

After the tour continue drive to Auckland via Waitomo caves, where the highlight of your day is an underground boat ride through a magical grotto lit by millions of glow worm.



Arrive late in the evening in Auckland and check in at the hotel.
(Meal: Breakfast and Dinner)

NOVEMBER 17th AUCKLAND

After breakfast, proceed on a panoramic tour of Auckland- the city of sails.

LAND TOUR COST PRICE

All rates are per person based on sharing TWIN or DOUBLE ROOM.

USD 5850

Single Room supplement for not sharing the room will be \$ 1295 extra.

All rates are in US Dollars.

What is included:

- Internal flights:
Sydney – Cairns
Cairns – Melbourne
Melbourne – Queenstown
Queenstown – Christchurch
- 14 nights Deluxe First Class accommodation (Standard in sharing Twin /double room Basis)
2 Nights in Sydney
3 Nights in Cairns
3 nights in Melbourne
2 Nights in Queenstown
1 Night in Christchurch
1 Night in Rotorua
2 Nights in Auckland
- 26 Meals (as per program at hotels or restaurants)
13 Breakfast
02 Lunches
11 Dinners
- Hotel taxes, fees and Service charges
- All transfers, excursions and sightseeing as per itinerary in Air-conditioned coach
- Entrance tickets as per itinerary
- Professional English-speaking guide



AUSTRALIA & NEW ZEALAND TOUR - NOV 04-18, 2024

What is NOT included:

- International flights (*please call Pollina Tours office to check which flights you should book*)
- Visa fee, any meals not mentioned above, Travel Insurance, any baggage handling fee/gratuuity, mineral water, any beverages alcoholic or non-alcoholic, items of personal nature such as laundry, telephone, room service, portorage, any increase in airfare or government-imposed taxes, any other items not mentioned in the tour inclusion list.

TERMS AND CONDITIONS

Please read terms and conditions carefully

Travel Insurance: POLLINA TOURS DO NOT SELL ANY TRAVEL INSURANCE

We strongly recommend that you obtain a comprehensive Travel Insurance coverage, including but not limited to trip cancellation, delay, loss of deposit, medical expenses, personal accidents and death, loss of baggage, personal belongings. "Cancel for Any Reason" travel insurance policy is one option that you must discuss with your Travel Insurance Company, as it offers a wider range of coverage if you cancel for any reason. Most Travel Insurance companies want you to buy insurance at the time of making your initial tour deposit to obtain the best coverage. Please contact and discuss all options available to you from the Travel Insurance companies of your choice before signing up on the tour.

Cancellation and Refund: Once booked, the Tour involves a cancellation penalty if it is cancelled by you for any reason or for any circumstances beyond the control of Pollina Tours & Travel, Inc, its agents, and its service providers. We highly recommend purchasing Travel Insurance policy from the travel insurance company of your choice, covering all eventualities including, but not limited to, trip delay, trip cancellation, medical evacuation, illness, disease, death, accident etc that can protect yourself from cancellation penalties, in case the tour is cancelled by you or due to circumstances beyond the control of Pollina Tours, its agents, or service providers.

An administrative fee of US \$ 500.00 per person will be charged for any cancellation once the tour is booked. A 25% cancellation fee on total tour cost will be charged if the bookings are cancelled between 89-60 days prior to departure. A 50% cancellation fee on total tour cost will be charged if the bookings are cancelled between 59-30 days prior to departure. A 75% cancellation fee on total tour cost will be charged if the bookings are cancelled between 29-03 days prior to departure. For a later cancellation, or for any unutilized services, no refund will be permissible. It is mandatory for passenger to make all cancellations in writing, stating the reason for cancellation and same must be

received in our office on a prompt basis. Most refunds generally take 6-8 weeks to process.

Travel Documents: It is the sole responsibility of each passenger/tourist to obtain and verify that all of their travel documents, such as passport, visa, and airline tickets, vaccination requirements, etc are in order and meets the guidelines to embark on the trip.

Health: You must consult with your physician every important aspect of your health-related issues, including vaccinations such as Yellow Fever, Covid, Hepatitis, malaria prophylaxis etc. to ensure that you are in good health to engage in overseas travel. Please note: all our overseas tours require considerable walking and driving, sometimes on uneven, dusty and bumpy road conditions. You may also need to take stairs and inclines during the tour. No individual assistance to passengers requiring wheelchair can be provided, as many places may not be wheelchair accessible and may be challenging for the physically handicapped. For Information on vaccinations and other health precautions, such as safe food and water precautions and insect bite protection, may be obtained from the Centers for Disease Control and Prevention's hotline for international travelers at 800-CDC-INFO (800-232-4636) or via the CDC's Internet site, at <http://www.cdc.gov/travel> For information about outbreaks of infectious diseases abroad, please consult the World Health Organization's (WHO) web site. All passengers are personally responsible to ensure that they discuss with their Physicians all important issues related to their health and get clearance from their Physicians to ensure that this overseas trip is feasible for them and they are medically fit to travel.

Group Hotel Booking: POLLINA TOURS makes the booking of the hotel in the specified hotel in "Standard" twin-bedded (two single beds) rooms or "Standard" double bedded (one double bed) room with private facilities, unless you have specifically requested and paid for an upgraded room category. Special requests, such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis.

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Group Meal Booking: POLLINA TOURS make the reservation for the Group Lunch or Dinner arrangements at the hotel or local restaurants based on the hotel or restaurant's Buffet or Set dinner menu basis policy. All efforts are made to offer Vegetarian and Non-Vegetarian menu choice to the Group members. However, Pollina Tours cannot make multiple dinner menu request based on each group



AUSTRALIA & NEW ZEALAND TOUR - NOV 04-18, 2024

members' individual request, likings, and disliking. No special dietary request can be guaranteed. Lunch or Dinner-Opt Out Plan option is also available for those who do not wish to include the lunch or dinner arranged by Pollina Tours. However, you must inform in writing at least 30 days before departure about your lunch or Dinner Opt-Out plan. In this case, Pollina Tours will refund \$ 20 per person per lunch or dinner to you. No opt Out of Meal plan will be admissible within 30 days of departure.

Airline Group Booking & sea Assignments: Pollina Tours makes the booking with the Group Department of the airline, which means all the group members must travel together to and from a common gateway, as one Group. The Group tickets are lower fare tickets and carry restrictions. The tickets are nonrefundable, non-transferrable, non-re-routable, non-upgradable and non-endorsable. Policies governing seat assignments for groups vary greatly by airline. Most airlines currently offer preferred seating, a system which allows them to charge additional fees for more desirable seats, which may include window and aisle seats. As a result, many seats displayed on airline seat maps are set aside for clients willing to pay additional fees for them. Some seats may only be accessible at airport check-in, although sometimes passengers with frequent flyer status may have earlier access. Seat assignments preferences are not guaranteed by POLLINA TOURS. Loss of assignments may occur, at any time, due to airline schedule changes, or even as a result of individual passengers making changes directly with airlines on their group seat assignments. In many cases, airlines will not assign seats for groups until approximately 30 days prior. At this time, POLLINA Tours will do all possible to seat passengers together and in the best available seats. However, it may not be possible for POLLINA Tours to assign seats of each passenger's individual choice. Once assigned, typically seats may only be changed at airport check-in. Domestic US flights, as well as flights within Europe, do not permit group seat assignments. An exact passport name is required to complete seat assignments. Subsequent name corrections may result in the loss of seat assignments, in addition to other fees. Some airlines reserve the right to refuse subsequent seat changes, once preliminary seat assignments have been completed. Airline reservation agents are often prohibited from assisting with seat requests for group reservations. Our Group tickets are group coach class (standard regular economy class) restricted tickets and therefore Pollina Tours does not guaranteed upgrade to higher class such as Premium economy, Business class or First class.

Responsibility: POLLINA Tours & Travel, Inc. and/or their agents give notice that all tickets, vouchers and the coupons issued by them and all arrangements for transportation or for conveyance/hotel accommodation, sightseeing, excursions, etc., made by them, as AGENTS of the passenger upon the express condition that they shall not be held liable for any injury, damage, loss, accident, death, delay or irregularity which may be occasioned either by reason or defect of any vehicle, or through the act or default of any person or company engaged in conveying or housing the passengers or in connection therewith, or of any hotel proprietor or employee. POLLINA Tour and/ or their agents can accept no responsibility for cancellation penalties or losses or incidental expenses due to delay or change

in schedules of airline, rail, motor coach, cruise or any transportation companies etc., hotel overbooking or default, sickness, injury, death, weather, strike, political or social unrest, disease, epidemic, pandemic, terrorism, natural calamities, quarantine or any other causes beyond the control of POLLINA Tours & Travel, its agents and suppliers of services. All such losses or incidental expenses will have to be borne by the passengers. Baggage is at owner's risk throughout the tour. Obtaining a suitable travel insurance policy to cover the medical and non-medical eventualities from any Travel Insurance company of your choice is solely the responsibility of each passenger/tourist booked on our tour. POLLINA Tours & Travel reserves the right to accept or reject any person as tour participants, to expel any tour participants from the tour, to make changes in the itinerary whenever the company deems it is necessary for the comfort, safety and convenience of the participants or their agents/service providers. Although, all safety measures are taken by our suppliers to ensure you have an enjoyable and safe tour. However, our Service provider will require you to sign their responsibility form to not hold them responsible for any injury, accident, death, etc., caused to you during any adventure tourism activities, jungle safari, etc. which is beyond their control. All prices are quoted in US Dollars. The transportation, airlines, rail, cruise, ferry companies, etc., concerned are not to be held responsible for any act, omission, or events during the time passengers are not on board their carriers and conveyance. The passenger's contract in use by the airline carrier, when issued, shall constitute the sole contract between the transportation company and the purchaser of the Tour(s) and/or passengers. Typically, check-in time at the hotels is 3:00 PM and check out time is 12 noon. Sequence of the itinerary is subject to change, due to circumstances beyond our control.

For Booking please contact:



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