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BOOKING CONTRACT FORM- PRE GHS TOUR VIETNAM AND CAMBODIA DEC 23-30, 2023 TOUR CODE: 23ASI1223

(Please read the important information and tour booking terms and conditions carefully before completing the details on this form)

First Name _____ **Middle Name** _____ **Last Name** _____

Mailing Address _____

Tele (Cell) _____ **Email** _____

Passport No. _____ **Date of Issue (dd-mon-yyyy)** _____ **Date of Birth (dd-mon-yyyy)** _____

Type of Room(single or double) _____ **Type of Meal (Vegetarian or Non-Vegetarian)** _____

CANCELLATION AND REFUND : A FULL REFUND OF PAYMENT WILL BE MADE TO THE TOUR PARTICIPANTS, IF THE TOUR IS CANCELLED BY POLLINA TOURS DUE TO COVID LOCKDOWN. If the tours are cancelled by the tour participants for any reason or for any circumstances beyond the control of Pollina Tours & Travel, Inc, its agents, and its service providers, we highly recommend purchasing Travel Insurance policy from the travel insurance company of your choice, covering all eventualities including, but not limited to, trip delay, trip cancellation, medical evacuation, illness, disease, death, accident etc. that can protect yourself from cancellation penalties. No cancellation penalty will be levied if the tour is before July 01, 2022. \$ 200 per person cancellation fee will be levied if the tour is cancelled between July 02, 2022 till 180 days before departure. A 25% cancellation fee of the total tour cost per person will be charged for any cancellation made between 179-120 days before departure. A 50% cancellation fee on total tour cost will be charged for any cancellation made between 119 – 90 days before departure. A 75% cancellation fee will be charged for any cancellation made between 89-60 days before departure. 100% cancellation penalty will be charged if tour is cancelled within 59 days of departure. It is mandatory for passenger to make all cancellations in writing, stating the reason for cancellation and same must be received in our office. Most refunds generally take 6-8 weeks to process

TRAVEL DOCUMENTS: It is the sole responsibility of each passenger/tourist to obtain and verify that all of their travel documents, such as passport, visa, and airline tickets, vaccination requirements etc are in order and meets the guidelines to embark on the trip.

TRAVEL INSURANCE : We strongly recommend that you obtain a comprehensive Travel Insurance coverage, including but not limited to trip cancellation, delay, loss of deposit, medical expenses, personal accidents and death, loss of baggage, personal belongings. "Cancel for Any Reason" travel insurance policy is one option that you must discuss with your Travel Insurance Company, as it offers a wider range of coverage if you cancel for any reason. Most Travel Insurance companies want you to buy insurance at the time of making your initial tour deposit to obtain the best coverage. Please contact and discuss all options available to you from the Travel Insurance companies of your choice before signing up on the tour.

HEALTH : You must consult with your physician every important aspect of your health-related issues, including sea-sickness, vaccinations such as Yellow Fever, Hepatitis, malaria prophylaxis etc. to ensure that you are in good health to engage in overseas travel. In addition, you are expected to carry your own regular medications, which may not be available aboard. All our overseas tours may require considerable walking and driving, sometimes on uneven, dusty and bumpy road and snow conditions. You may also need to take stairs and inclines during the tour. No individual assistance to passengers requiring wheelchair can be provided, as many places may not be wheelchair accessible and may be challenging for the physically handicapped. For Information on vaccinations and other health precautions, such as safe food and water precautions and insect bite protection, may be obtained from the Centers for Disease Control and Prevention's hotline for international travelers at 800-CDC-INFO (800-232-4636) or via the CDC's Internet site, at www.cdc.gov/travel. For information and health guidelines about outbreaks of infectious diseases such as COVID 19 and other disease abroad, please consult the World Health Organization's (WHO) official website. All passengers are personally responsible to ensure that they comply with overseas mandatory medical/vaccination requirements and are medically cleared by their Physicians to embark on the trip.

AIRLINE GROUP BOOKING AND SEAT ASSIGNMENTS: POLLINA TOURS makes the booking with the Group Department of the airline, which means all the group members must travel together to and from a common gateway, as one Group. The Group tickets are lower fare tickets and carry restrictions. The tickets are nonrefundable, non-transferrable, non-re-routable, and non-endorsable. Policies governing seat assignments for groups vary greatly by airline. Most airlines currently offer preferred seating, a system which allows them to charge additional fees for more desirable seats, which may include window and aisle seats. As a result, many seats displayed on airline seat maps are set aside for clients willing to pay additional fees for them. Some seats may only be accessible at airport check-in, although sometimes passengers with frequent flyer status may have earlier access. Seat assignments preferences are not guaranteed by Pollina Tours. Airline reservation agents are often prohibited from assisting with seat requests for group reservations.

GROUP HOTEL BOOKING: POLLINA TOURS makes the booking of the hotel in the specified hotel in "Standard" twin-bedded (two single beds) rooms or "Standard" double bedded (one double bed) room with private facilities, unless you have specifically requested and paid for an upgraded room category. Special requests, such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis.

GROUP MEALS BOOKING: POLLINA TOURS make the reservation for the Group Meals arrangements at the hotel or local restaurants based on the hotel or restaurant's Buffet or Set dinner menu basis policy. All efforts are made to offer Vegetarian and Non-Vegetarian menu choice to the Group members. However, Pollina Tours cannot make multiple dinner menu request based on each group members' individual request, personal taste, likes and dislikes.

RESPONSIBILITY : Pollina Tours & Travel, Inc. and/or their agents give notice that all tickets, vouchers and the coupons issued by them and all arrangements for transportation or for conveyance/hotel accommodation, sightseeing, excursions, etc., made by them, as AGENTS of the passenger upon the express condition that they shall not be held liable for any injury, damage, loss, accident, death, delay or irregularity which may be occasioned either by reason or defect of any vehicle, or through the act or default of any person or company engaged in conveying or housing the passengers or in connection therewith, or of any hotel proprietor or employee. Pollina Tour and/ or their agents can accept no responsibility for cancellation penalties or losses or incidental expenses due to delay or change in schedules of airline, rail, motor coach, cruise or any transportation companies etc., hotel overbooking or default, sickness, injury, death, weather, strike, political or social unrest, disease, epidemic, pandemic, terrorism, natural calamities, quarantine or any other causes beyond the control of Pollina Tours & Travel, its agents and suppliers of services. All such losses or incidental expenses will have to be borne by the passengers. Baggage is at owner's risk throughout the tour. Obtaining a suitable travel insurance policy to cover the medical and non-medical eventualities from any Travel Insurance company of your choice is solely the responsibility of each passenger/tourist booked on our tour. Pollina Tours & Travel reserves the right to accept or reject any person as tour participants, to expel any tour participants from the tour, to make changes in the itinerary whenever the company deems it is necessary for the comfort, safety and convenience of the participants or their agents/service providers. Although, all safety measures are taken by our suppliers to ensure you have an enjoyable and safe tour. However, our Service provider will require you to sign their responsibility form to not hold them responsible for any injury, accident, death, etc., caused to you during any adventure tourism activities, jungle safari, etc. which is beyond their control. All prices are quoted in US Dollars. The transportation, airlines, rail, cruise, ferry companies, etc., concerned are not to be held responsible for any act, omission, or events during the time passengers are not on board their carriers and conveyance. The passenger's contract in use by the airline carrier, when issued, shall constitute the sole contract between the transportation company and the purchaser of the Tour(s) and/or passengers. Typically, check-in time at the hotels is 3:00 PM and check out time is 12 noon. Sequence of the itinerary is subject to change, due to circumstances beyond our control.

DECLARATION

I have read the complete Pre GHS Vietnam and Cambodia Dec 23-30, 2023 Tour Code 23ASI1223 itinerary and terms and conditions of this tour. I agree on this booking form to accept the unaltered Booking Conditions, Important information and Insurance condition (where applicable). I am over 18 years of age. I understand the need for travel insurance to cover all eventualities including cancellation due to ill health or death, and accept all responsibility of purchasing such insurance from travel insurance company of my choice, before signing up on this tour.

Dated _____

Signature _____

Full Name _____