



Dr. Anjana Samadder  
President AAPI, 2023-2024



Dr. Udaya Shivangi  
AAPI Chair

# SILK ROAD JOURNEY

..... A journey back in Time

EGYPT, TURKEY & UZBEKISTAN

CHOOSE ANY TOUR PACKAGE OF YOUR LIKING

AAPI FRIENDS AND FAMILY CME TOUR

August 12-September 02, 2023

Tour Code: 23ASI0819



**Dear Friends,**

*In this journey, you will explore besides the ancient Pyramids in the land of Pharaohs and what is left of the powerful kingdom as well as original cultures that flourished in Central Asia & Turkey for centuries decorated with unique ceramic ornaments, inimitable noise and colors of oriental bazaar, smiling & friendly people, hospitality, delicious cuisines, colorful costumes and ancient traditions you will certainly find here.*

*Under my personal supervision and guidance, you will find the value for your money without cutting any corners to ensure you stay most comfortable throughout the tour. Our tested, reliable and experienced Tour Operator Pollina Tours will once again provide their 25 years of worldwide Tourism experience in operating this once -in -a lifetime dream vacation for you.*

*This dream-like EGYPT, TURKEY & UZBEKISTAN (SILK ROAD) trip through ancient cities of Cairo, Abu Simbel, Aswan, Luxor, Istanbul, Cappadocia, Ephesus, Tashkent, Khiva, Bukhara, and Samarkand will leave unforgettable impressions...*

*Let us all get transported back in Time.....into Land of Pharaohs and Silk Road.*

*Get Early Bird Discount of \$ 100 per person, if you book before January 31, 2023. Space is limited. Book Today!*

*Looking forward to traveling with you on this enchanting journey through ancient Silk Road, Turkey and Egypt*

*Thanks and with best regards,*

**Anjana Samadder, MD**

*President AAPI – 2023-2024*





## TOUR HIGHLIGHTS

- Explore what is left of the powerful kingdom as well as original cultures that flourished in Central Asia & Turkey for centuries decorated with unique ceramic ornaments, inimitable noise and colors of oriental bazaar, smiling & friendly people, hospitality, delicious cuisines, colorful costumes and ancient traditions you will certainly find here.
- Deluxe/ First Class accommodation as per the program based on sharing a twin/double standard room.
- All Coach class airfare within Turkey & Uzbekistan as per program.
- All transfers, sightseeing and excursion tours by private air-conditioned deluxe motor coach
- Entertainment: Cultural local folklore shows

Experience the 4 Nights Nile River scenery and archaeological sites of Luxor, Edfu, Kom Ombo and Aswan aboard four nights 5 star rated river cruise ship selected by Pollina Tours

Visit UNESCO sites of Giza Pyramids (from inside and outside) and the Great Sphinx in Cairo

Belly Dancing, Arabic songs and music, along with a Tanoura show with dinner on boat in Cairo

Enjoy the sunset Sound and Light show in Cairo at the Pyramids

Visit the centuries old bustling Khan-e-Khalili Bazar in Cairo

Be totally amazed by the archaeological excavations & sites of Karnak Temples, Valley of King, Queen Hatshepsut Temple, Memnon colossi, Horus temples, crocodile temple, High dam, Philae Temple, unfinished Obelisk

Explore the Egyptian Museum displaying the artifacts of Pharaonic period including the mummies room.

Visit the Biblical Coptic church in Cairo

Enter the Tut Ankh Amoun Tomb in Luxor

Visit the engineering marvel of Abu Simbel temple with colossal statue of King Ramesses II & Queen Nefatari

Visit the Sophia Hague and Blue Mosque in Istanbul

Optional Hot Air Balloon ride in Cappadocia

Admire the ancient well preserved Greco Roman ruins in Ephesus

- In Uzbekistan see the Silk Road Central Asian cities of Tashkent, Khiva, Bukhara, Samarkand.
- 10 Hours CME Credit.
- All three meals Buffet breakfast, lunch and dinner with Vegetarian and Non-vegetarian options (Indian meals wherever available)
- Services of experience English speaking local guide.





## CHOOSE ANY TOUR PACKAGE

EGYPT, TURKEY & UZBEKISTAN (SILK ROAD)  
(August 12-September 02, 2023)

EGYPT & TURKEY  
(August 12-25, 2023)

TURKEY & UZBEKISTAN (SILK ROAD)  
(August 19-September 02, 2023)

EGYPT ONLY  
(August 12-19, 2023)

TURKEY ONLY  
(August 19-25, 2023)

UZBEKISTAN (SILK ROAD) ONLY  
(August 25-September 02, 2023)



## ITINERARY

### August 12, 2023 Saturday Arrive in Cairo, Egypt

Arrive in Cairo by your directly booked international airline. Welcome and assistance upon arrival at the arrival lounge of Cairo airport by your local English speaking guide. Later, transfer to your downtown hotel in Cairo.



In the evening, enjoy a night out in Cairo aboard a boat with the sights of illuminated Cairo, delicious dinner and show of Belly dancers, Arabic songs Tanoura show (Turkish dance). Overnight in Cairo

### August 13 Sunday Cairo

After breakfast, visit the Great Pyramids at Giza - the largest of all the Egyptian pyramids and is one of the Seven Wonders of the Ancient World built as a tomb for the pharaoh Khufu.



The pyramid once held all the treasures that Khufu would take with him to the afterlife. The massive pyramid is around 455 feet tall. At its base, each side is approximately 755 feet long. It covers an area of over 13 acres and is constructed with around 2.3 million stone blocks. Each of the stone blocks is estimated to weigh over 2000 pounds. It took 20,000 workers and 20 years to build the Great Pyramid. Its

construction began around 2580 BC, shortly after Khufu became pharaoh, and was completed around 2560 BC. Also visit the Great Sphinx to the south of Khafre's pyramid at Giza with the head of a human and a lion's body.

After dinner at a local restaurant, we will visit the Giza Pyramids site once again at night to hear the story of the pyramids through Sound and Light show. With the Sound Light Show at the Giza pyramids, the pharaonic history is being re-told by the sphinx, unraveling the ancient secrets and mysterious tales.



Overnight in Cairo

### August 14 Monday Cairo - Luxor

After early breakfast, check out from the hotel & transfer to Cairo domestic Airport to board your flight to Luxor.



Arrive Luxor and transfer to your 5 Star rated river cruise ship for four nights cruise on River Nile.

After check in visit the East bank of Luxor including Luxor & Karnak temples. The Karnak Temple is temple complex with its constructions in phases done from 2080–1640 B.C by various Pharaohs. The Luxor temple complex was built by Amenhotep III (1390-52 BC) but completed by Tutankhamun (1336-27 BC) and Horemheb (1323-1295 BC) , by Rameses



II (1279-13 BC) and finally added a granite shrine dedicated to Alexander the Great (332-305 BC).

Overnight on board in Luxor.

#### August 15 Tuesday Luxor-Esna-Edfu

After breakfast, visit the West bank of Luxor including Valley of Kings with its many ancient tombs full of art and hieroglyphics including King Tutankhamun's tomb—the most famous tomb in the valley. Visit the temple of Queen Hatshepsut the only Queen who ruled for 20 years at El-Dier El-Bahary & the Colossi of Memnon with its two majestic statues dedicated to King Amenhotep III.

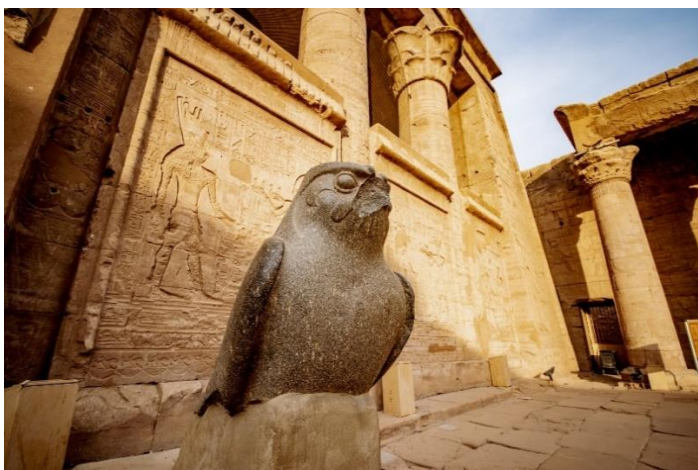
Sail to Esna.

Overnight on board in Edfu.



#### August 16 Wednesday Edfu- Aswan

After breakfast, visit the temple of Horus in Edfu built from 237 – 57 BC was buried under centuries of sand and silt until the nineteenth century, when French Egyptologist Auguste Mariette rediscovered the site.

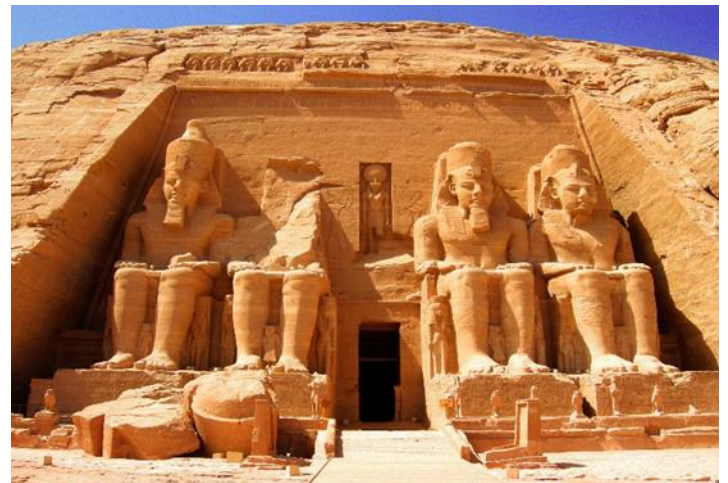


It is dedicated to the Falcon God, Horus, who was frequently merged with the Greek god Apollo. In fact, the city of Edfu

was renamed Apollonopolis Magna during Greco-Roman rule in Egypt. Sail to Kom Ombo. Visit the temple shared by the two Gods Sobek, the Crocodile Goddess & Horus, the Falcon God in Kom Ombo. Temple of Sobek, the crocodile god, is located atop a picturesque bluff alongside the river. Sail to Aswan. Overnight on board in Aswan.

#### August 17 Thursday Aswan- Abu Simbel-Aswan

After early breakfast, drive to Abu Simbel (around 3 hours drive) to visit the temples of Ramses II & Queen Nefertari. The two Temples of Abu Simbel, with their unique style, are considered to be the masterpieces of ancient Egypt. They reflect the glory and grandeur of the new Kingdom. The Temple of Ramses II was dedicated to the four universal gods Ptah, Re-Her-Akhtey, Amun-Re, and to Ramesses II himself. The great Abu Simbel temple is also called The Sun Temple of Ramses II. The Temple of Queen Nefertari is also Called Temple of Hathor who was the wife of the Sun God so in a symbolic way, the two Temples, that of Ramesses II and that of Nefertari, bring Ramesses II, Nefertari, Hathor and the Sun God together as one. Due to construction of Aswan High Dam on Nile river, massive water reservoirs was formed in Lake Nasser which would have submerged the monument of Abu Simbel in water.



UNESCO and Egyptian government started the campaign to save the Abu Simbel monuments in the Nubian region from being flooded by the waters of Lake Nasser. UNESCO and Egyptian Government started this great engineering feat of saving the temples of Abu Simbel by dismantling, stone by stone, in the early 1960s and relocating them to higher grounds. After the tour of Abu Simbel, drive back to Aswan for overnight stay at in your cruise ship. hotel. Overnight on board the cruise ship.

#### August 18 Friday Aswan- Cairo

After early breakfast, check out of the cruise ship and visit the High Dam, the Unfinished Obelisk & Philae temple. You will start your day tour from Aswan High Dam to see one of



the twentieth-century miracles. It is of the highest dams near the Nasser Lake.



Later, keep your date with the God Osiris while sailing to the house of the Goddess Isis at Philae Temple. Also visit the largest ancient unfinished obelisk made of pink granite is 42 meters long and is considered the largest obelisk in the world. Later, in the evening, transfer to airport for flight to Cairo. Arrive in Cairo and transfer to hotel.

**August 19, 2023 Saturday Cairo - Istanbul, Turkey**

Arrive in Istanbul. Welcome and assistance upon arrival at the airport by your local English-speaking professional guide. Later transfer to hotel. In the afternoon, visit Grand Bazaar which is one of the World's largest and oldest medieval century Bazaar.



You will visit the New City Taksim District and enjoy the walk through the famous bustling streets of Istanbul. Overnight in Istanbul.

**August 20 Sunday Istanbul**

After Breakfast, proceed on full Day Tour of Istanbul visiting Blue Mosque, Hippodrome, Topkapi Palace, Hagia Sophia, Grand Bazaar, Taksim District. Topkapi Palace, Which Served as The Palace of The Ottoman Sultans Between the 16th And 19th Centuries. Haghia Sophia (St. Sophia's

Basilica) Built by Constantine the Great and Reconstructed by Justinian in the 6th Century with One of The Biggest Dome in The World.



Blue Mosque (Sultan Ahmet Camii), Famous for Its Six Minarets, Its Beautiful Blue Iznik Tiles, Unique Architecture and Marble Lattice Work. Byzantine Hippodrome, The Center of Byzantine Life For 1000 Years. Overnight in Istanbul.



**August 21 Monday Istanbul - Cappadocia**

After breakfast, check out and transfer to airport for flight to Cappadocia. Arrive and check in at the hotel. In the evening enjoy the swirling dervish Sufi show in a local theatre.



Overnight in Cappadocia



### August 22 Tuesday Cappadocia

Early morning sunrise optional ballon ride over the lunar like landscapes of Cappadocia (subject to weather conditions).



Later in the afternoon, tour of Cappadocia to explore its lunar landscape like surroundings. Visit the Pasabag Valley, with Its Surreal Mushrooming Pinnacles and Avanos, Renowned for Its Handmade Pottery. Visit The Stunning Valley of Goreme and The Open-Air Museum, Where the Remains of Churches and Early Christian Dwellings, hewn from the Rock, dates back to thousands of years.

Begin Your Discovery of Cappadocia with Goreme's "Caves of God", A UNESCO World Heritage Site. Monasteries And Churches Hewn into Volcanic Rock Reached Their Peak Between 7th And 13th Centuries. You Will See the Ongoing Erosion on The Fairy Chimneys of Pasabagi.



Overnight in Cappadocia.

### August 23 Wednesday Cappadocia – Izmir

After breakfast at the hotel, we check out and transfer to airport for flight to Izmir. Arrive in Izmir and transfer to hotel in Izmir.

Overnight in Kusadasi.

### August 24 Thursday (Ephesus)-Izmir- Istanbul

After Breakfast, Visit The Premiere Greco-Roman City of The Ancient World, Ephesus. Explore The Temple of Hadrian, The Famous Celsus Library, Great Theatre, Temple of Artemis and Other Roman Sites. Then Visit the House of Virgin Mary and The Impressive Collections at The Ephesus Museum.



Later continue to drive to Izmir airport for flight to Istanbul.



Arrive in Istanbul and transfer to hotel. Overnight in Istanbul.

### August 25 Friday Istanbul – Tashkent, Uzbekistan

Transfer to airport for flight to Tashkent, Uzbekistan to embark on your SILK ROAD Journey in Central Asia. Welcome by your local English-speaking guide. Transfer to the hotel. In the evening Sightseeing tour around Tashkent. Visit the Eski Juva district, then stroll through the largest market in Uzbekistan, the Tchorsou bazaar and the Kukeldash medersa (rebuilt in 2007).

Overnight in Tashkent





In the afternoon, Discover Itchan Kala, the old town surrounded by ramparts. A true city-museum, it is full of perfectly restored monuments that plunge visitors into the heart of the tales of the "Thousand and One Nights". Beginning of visits with the Muhammad Amin Khan medersa and the Kalta minaret, the Koukhna Ark fortress - which includes the Throne Room and the Chancellery -, the Juma mosque, the Mohammed Rakhim medersa of the poet khan, known under the pseudonym of Ferouz. The Khodja Minaret: Dating from 1910, it looks like a lighthouse with its turquoise



and red bands. At 45m high, it is the tallest minaret in the city. This minaret had a religious function (call to prayer), military (for the defense of the city) and served as a landmark for the caravans. The Pahlavon Mohammed Mausoleum: Patron Saint of the city, this mausoleum is the most revered in the city and attracts many pilgrims. Its room is in Persian style and the walls of the room enclosing the sarcophagus showcase breathtaking ceramics for the time. The caravanserai, now transformed into a covered bazaar. The Toshkhoulou Palace: This palace was built to be an alternative to the Khounia Ark. This palace contains the most sumptuous interior decoration in the city (earthenware, ceramics, carved wood ...) developed by the best artists of the time. In the afternoon, continue visits to Khiva with the Tach Khaouli, or the "Stone Palace" and its Harem, the

**August 26 Saturday Tashkent**

After breakfast, enjoy the tour of Tashkent- first discovery of the Uzbek capital with a visit to the Khazrat-i-Imam architectural ensemble (rebuilt in 2007) which includes the Abu-Bakr-al-Kaffal Shanshi mausoleum, the Barak Khan medersa. Continuation of the visits of Tashkent with the discovery of its metro, Soviet heritage, passing by the most beautiful stations like Mustaqilliq, Pakhtacor, Alisher Navoy and Cosmonavtii. Walk on Independence Square, Amir Timour Square and Alisher Navoi Square. Visit of the Abdoul



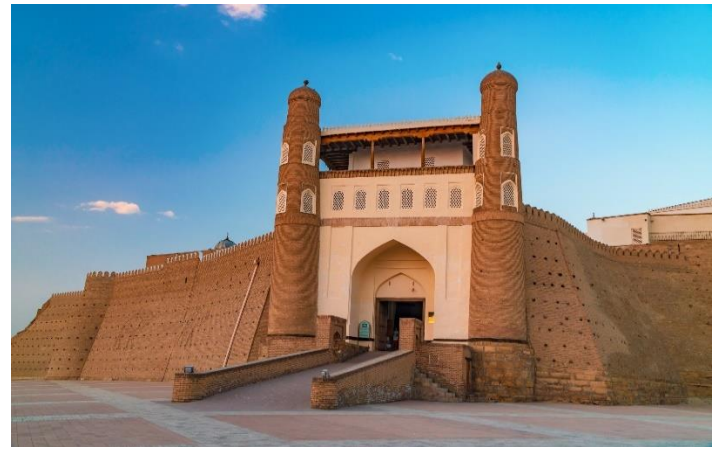
Kassim medersa which houses craft workshops (woodcarving, lacquered miniatures, ceramics, etc.). Overnight in Tashkent.

**August 27 Sunday Tashkent- Urgench-Khiva**

Transfer to the local airport for flight to Urgench. After, arrival at Urgench airport & short transfer to Khiva (30 km) arrive at your hotel.



medersa and the Allakouli Khan caravanserai, the Friday Mosque with its 218 carved wooden columns. In the evening, enjoy dinner with Khorezm dances  
Overnight in Khiva.



In the past 3000 people lived inside the Ark as well as the then Emir and all his wives. Visit Poy Kalon Square or "big foot": It is the most beautiful and monumental square in the city. On this square are three imposing monuments; The 48m high Kalon minaret and Kalon Mosque with astronomical dimensions (130m long and 80m wide), at the time it could accommodate up to 10,000 people. Continuation of the visit to The Medersa Ouloug Beg, lined with blue earthenware;

#### August 28 Monday Khiva - Bukhara

Transfer to Bukhara. The road goes through the Kyzyl Kum desert and the Amu Darya river, which are the largest in Central Asia. The Kyzylkum Desert, like an oasis of ancient Khorezm, is located among the dunes, keeping the ruins of large cities. Lunch break at one of the roadside cafes. Arrival to Bukhara. Later in the afternoon, walk along the Lyabi Hauz square, the trading domes of the Bukhara bazaar, which have survived to this day from the time of the Great Silk Road.

Overnight in Bukhara.

#### August 29 Tuesday Bukhara

A full day tour of Bukhara - a city of poetry and fairy tales - lies in an oasis in the middle of the Kyzyl-Kum desert. It is one of the oldest cities in the world, the history of which is more than 2500 years. Over the centuries, the city has experienced an era of prosperity and decline. Today Bukhara is one of the most important industrial and economic centers, one of the most important cities in Central Asia. As a trading city, Bukhara exists 2000 years and more than 1000 years is the metropolis of skillful architecture. Departure for a complete discovery of this fabulous city, which presents sumptuous monuments over nearly ten centuries including Ismail Samani Mausoleum the oldest mausoleum in Central Asia (9th century). Depending on the time of day, it changes color with the sun; Job Source as its name suggests it is from the well it contains. Legend has it that this mausoleum grants wishes by going around 3 times; the Bolo Khaouz Mosque, and its superb decorated ceiling. Visit Ark or fortress: an ancient royal city was continuously occupied from the 5th century to 1920.



The Magoki Attari Mosque, from the 16th century; the Khanaka Located near the Liaby Haouz basin, a place built in 1620 around a basin in the shade of century-old mulberry trees. This place is the green lung of the city and the most relaxing place in town. At the time of its splendor, there were



about a hundred ponds and this is the only one that remains; The Nadir Divanbegi Medersa, originally designed to be a caravanserai.

Overnight in Bukhara

#### August 30 Wednesday : Bukhara- Gijduvan- Samarkand

After breakfast, drive to Samarkand. En- route, stop at Gijduvan to visit the famous traditional pottery factory.



Arrive in the late afternoon in Samarkand- the Legendary city of the Silk Road, capital of one of the greatest empires to reign, SAMARKAND will leave you in awe with its medieval charm. Occupied successively by the Greeks, the Arabs, the Mongols and finally by the Russians in 1868, it is especially Timur, builder of an enormous empire of which it was the capital and his grandson Ulug Beg, who made the fame of the city. Seen from the sky, the domes and minarets focus attention and on the ground sublime and disproportionate monuments, create an undeniable magic.

Visit the remains of the giant Ulug Beg observatory, which was used to calculate the position of the stars, and the museum housing magnificent frescoes found at the archaeological site of Afrosiab, the ancient city destroyed by Genghis Khan. Stroll the Afrosiab city at sunset.

Overnight in Samarkand.

#### August 31 Thursday Samarkand

After breakfast, continue the city tour of Samarkand. Visit to the Chah I Zinda complex, the most moving site in the city. This necropolis is an avenue of tombs, each one more beautiful than the other. It is one of the oldest buildings in SAMARKAND and an important place of pilgrimage. The monuments house the remains of relatives and favorites of Tamerlane and Ulug Beg. The rich majolica and mosaic facades will delight the eyes and the photographers.



North-east of Samarkand is the Bibi Khanum Mosque, which was to be the largest in Central Asia. Time spared only the portal, two small side buildings and the large central mosque.



Afternoon visit Reghistan. This set of majestic, slightly leaning medersas, whose magnificently proportioned spaces are covered, almost to the point of excess with faience and blue mosaics, is the centerpiece of the city and arguably the most impressive architectural site in Central Asia.

On the west side is the Medersa of Ulug Beg, which was the largest university in Central Asia. Opposite, you will discover the Medersa Cher-Dor and the Medersa Tilla-Kari, built in 1636. The latter is aptly named "covered with gold" for its interior decoration. Continuation of the visits with the most famous monument of SAMARKAND which is at the same time the symbol of the city: the Gour-Emir mausoleum, deformation of "Gouri-Mir" or "tomb of the Emir". Overnight in Samarkand.

**September 01 Friday Samarkand- Tashkent**

Morning visit to the silk carpet factory or you can see all the process of making the carpet. Visit of the grand bazaar of Samarkand 'SIYAB BAZAR'. Here you will find everything you want... traditional clothes, food and souvenirs. Continue your journey back to Tashkent. Arrive and transfer to hotel.



Enjoy farewell dinner and Entertainment show in Tashkent. Overnight in Tashkent.



**Sep 02 Saturday Tashkent - USA**

Transfer to the international airport for flight aboard on your directly booked airline.

Tour ends

**EARLY BIRD DISCOUNT**  
**US \$ 100 OFF PER PERSON**  
**IF YOU BOOK BEFORE**  
**JANUARY 31, 2023**

LIMITED SPACE. PLEASE BOOK NOW

| TOUR                                                                     | LAND COST |
|--------------------------------------------------------------------------|-----------|
| EGYPT<br>(August 12- 19, 2023)                                           | 3250      |
| TURKEY<br>(August 19-25, 2023)                                           | 3275      |
| UZBEKISTAN (SILK ROAD)<br>(August 25-September 02, 2023)                 | 3150      |
| EGYPT & TURKEY<br>(August 12-25, 2023)                                   | 5999      |
| TURKEY & UZBEKISTAN (SILK ROAD)<br>(August 19-September 02, 2023)        | 5999      |
| EGYPT, TURKEY & UZBEKISTAN (SILK ROAD)<br>(August 12-September 02, 2023) | 8999      |

**\* ALL RATES ARE USD DOLLARS BASED ON PER PERSON SHARING A TWIN OR DOUBLE ROOM**

**NOT INCLUDED** : Not included in the Land Cost are any International airfare, any Government issued mandatory vaccination requirements and charges needed to embark on the trip, Visa fee, Travel Insurance, portorage at the airport, alcohol, items of personal nature such as laundry, tips or gratuities, telephone, room service, any increase of government-imposed taxes, any other items not mentioned in the above tour inclusion list.

**TOUR BOOKING** : POLLINA TOURS AND TRAVEL, INC. located at 95 Broadway, Suite 5, Hicksville, New York 11801 is our Tour Operator to Japan and South Korea. Each passenger must duly fill in the Booking form, sign it and mail



the original hard copy of the Booking form to Pollina Tours along with their tour deposit of \$ 500 per person.

**FORM OF PAYMENT:** Please make the check payable to Pollina Tours & Travel, Inc for USD 500 per person. The final payment is due 120 days before departure. If paying by credit card, there is 3.5% surcharge for credit card processing fee.

**TRAVEL INSURANCE:** Pollina Tours do not sell any travel insurance. We strongly recommend that you obtain a comprehensive Travel Insurance coverage, including but not limited to trip cancellation, delay, loss of deposit, medical expenses, personal accidents and death, loss of baggage, personal belongings. CFAR (Cancel for Any Reason) Travel Insurance Policy is one option that you must discuss with your Travel Insurance Company, as it offers a wider range of coverage if you cancel for any reason. Most Travel Insurance companies want you to buy insurance at the time of making your initial tour deposit to obtain the best coverage. Please contact and discuss all options available to you from the Travel Insurance companies of your choice before signing up on the tour.

Some of the reliable Travel Insurance companies are : ALLIANZ (Tel: 866-726-1764), TRAVEL GUARD (Tel: 800-826-5248), TRAVEL INSURED (Tel: 800-243-3174) or you may contact any other Insurance company of your choice.

**CANCELLATION AND REFUND** If the tour is cancelled by the tour participants for any reason or for any circumstances beyond the control of Pollina Tours & Travel, Inc, its agents, and its service providers, cancellation fee will be applicable. CFAR (Cancel for Any Reason) travel insurance policy is one option that you must discuss with your Travel Insurance Company, as it offers a wider range of coverage if you cancel for any reason.

We highly recommend purchasing Travel Insurance policy from the travel insurance company of your choice, covering all eventualities including, but not limited to, trip delay, trip cancellation, medical evacuation, illness, pandemic, endemic, outbreak of disease, terrorism, inclement weather, natural disaster, death of the traveler, accident etc that can protect yourself from cancellation fee as mentioned in the chart below:

| Tour cancellation date       | Cancellation Fee (per person) |
|------------------------------|-------------------------------|
| Before 180 Days of Departure | US \$ 500                     |
| Between 179 - 120 Days       | 25% of Tour Cost              |
| Between 119 – 90 Days        | 50% of Tour Cost              |
| Between 89 – 60 Days         | 75% of Tour Cost              |
| Within 59 Days of Departure  | 100% of Tour Cost             |

A full 100% Refund will be made to the passengers if the tour is canceled by Pollina Tours due to the default of Pollina Tours & Travel.

It is mandatory for passenger to make all cancellations in writing, stating the reason for cancellation and same must be received in our office. Most refunds generally take 6-8 weeks to process.

**TRAVEL DOCUMENTS :** It is the sole responsibility of each passenger/tourist to obtain and verify that all of their travel documents, such as passport, visa, and airline tickets, vaccination requirements etc are in order and meets the guidelines to embark on the trip.

**HEALTH :** You must consult with your physician every important aspect of your health-related issues, including sea-sickness, motion sickness, vaccinations such as Yellow Fever, Hepatitis, malaria prophylaxis etc. to ensure that you are in good health to engage in overseas travel. In addition, you are expected to carry your own regular medications, which may not be available aboard. All our overseas tours may require considerable walking and driving, sometimes on uneven, dusty and bumpy road and snow conditions. You may also need to take stairs and inclines during the tour. No individual assistance to passengers requiring wheelchair can be provided, as many places may not be wheelchair accessible and may be challenging for the physically handicapped. For Information on vaccinations and other health precautions, such as safe food and water precautions and insect bite protection, may be obtained from the Centers for Disease Control and Prevention’s hotline for international travelers at 800-CDC-INFO (800-232-4636) or via the CDC’s Internet site, at [www.cdc.gov/travel](http://www.cdc.gov/travel). For information and health guidelines about outbreaks of infectious diseases such as COVID 19 and other disease abroad, please consult the World Health Organization’s (WHO) official website. All passengers are personally responsible to ensure that they comply with overseas mandatory medical/vaccination requirements and are medically cleared by their Physicians to embark on the trip.

**AIRLINE GROUP BOOKING AND SEAT ASSIGNMENTS:** POLLINA TOURS makes the booking with the Group Department of the airline, which means all the group members must travel together to and from a common gateway, as one Group. The Group tickets are lower fare tickets and carry restrictions. The tickets are nonrefundable, non-transferrable, non-re-routable, and non-endorsable. Policies governing seat assignments for groups vary greatly by airline. Most airlines currently offer preferred seating, a system which allows them to charge additional fees for more desirable seats, which may include window and aisle seats.

As a result, many seats displayed on airline seat maps are set aside for clients willing to pay additional fees for them. Some seats may only be accessible at airport check-in, although sometimes passengers with frequent flyer status may have earlier access. Seat assignments preferences are not guaranteed by Pollina Tours. Airline reservation agents are often prohibited from assisting with seat requests for group reservations.

**GROUP HOTEL/CRUISE BOOKING:** POLLINA TOURS makes the booking of the hotel/cruise in the specified hotel/cruise in "Standard" twin-bedded (two single beds) rooms or "Standard" double bedded (one double bed) room with private facilities, unless you have specifically requested and paid for an upgraded room category. Special requests, such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis.

**GROUP MEALS BOOKING:** POLLINA TOURS make the reservation for the Group Meals arrangements at the hotel or local restaurants based on the hotel or restaurant's Buffet or Set menu basis policy. All efforts are made to offer Vegetarian and Non-Vegetarian menu choice to the Group members. However, Pollina Tours cannot make multiple dinner menu request based on each group members' individual request, personal taste, likes and dislikes. Due to the presence of food allergens in the processing environment and in meals and snacks served, Pollina Tours and its suppliers cannot guarantee an allergen-free meal. We encourage customers to review any health/food allergy concerns with their physicians prior to joining the tour.

**RESPONSIBILITY:** Pollina Tours & Travel, Inc. and/or their agents give notice that all tickets, vouchers and the coupons issued by them and all arrangements for transportation or for conveyance/hotel accommodation, sightseeing, excursions, etc, made by them, as AGENTS of the passenger upon the express condition that they shall not be held liable for any injury, damage, loss, accident, death, delay or irregularity which may be occasioned either by reason or defect of any vehicle, or through the act or default of any person or company engaged in conveying or housing the passengers or in connection therewith, or of any hotel proprietor or employee. Pollina Tour and/ or their agents can accept no responsibility for cancellation penalties or losses or incidental expenses due to delay or change in schedules of airline, rail, motor coach, cruise or any transportation companies etc, hotel overbooking or default, sickness, injury, death, weather, strike, political or social unrest, disease, epidemic, pandemic, terrorism, natural calamities, quarantine or any other causes beyond the control of Pollina

Tours & Travel, its agents and suppliers of services. All such losses or incidental expenses will have to be borne by the passengers. Baggage is at owner's risk throughout the tour. Obtaining a suitable travel insurance policy to cover the medical and non-medical eventualities from any Travel Insurance company of your choice is solely the responsibility of each passenger/tourist booked on our tour. Pollina Tours & Travel reserves the right to accept or reject any person as tour participants, to expel any tour participants from the tour, to make changes in the itinerary whenever the company deems it is necessary for the comfort, safety and convenience of the participants or their agents/service providers. Although, all safety measures are taken by our suppliers to ensure you have an enjoyable and safe tour. However, our Service provider will require you to sign their responsibility form to not hold them responsible for any injury, accident, death, etc, caused to you during any adventure tourism activities, jungle safari, etc. which is beyond their control. All prices are quoted in US Dollars. The transportation, airlines, rail, cruise, ferry companies, etc, concerned are not to be held responsible for any act, omission, or events during the time passengers are not on board their carriers and conveyance. The passenger's contract in use by the airline carrier, when issued, shall constitute the sole contract between the transportation company and the purchaser of the Tour(s) and/or passengers. Typically, check-in time at the hotels is 3:00 PM and check out time is 12 noon. Sequence of the itinerary is subject to change, due to circumstances beyond our control.

[\*\*CLICK HERE TO DOWNLOAD BOOKING FORM\*\*](#)



**FOR MORE INFORMATION CONTACT:**



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